



Terms and Conditions Statement

Mr. Sandless® and its service technicians agree to perform the specified service in a professional manner using reasonable care to obtain satisfactory results. The Mr. Sandless service is limited in attaining the best results due to pre-existing conditions found in the floor being serviced. Every floor is unique in the type of wood it is made of and the amount of wear, stain, use, and work it has endured. Our goal is to make your floor look its best under the conditions that we find it in. Upon completion of all work performed by Mr. Sandless there may be a touch up needed on the following: baseboards, quarter round, walls, appliances, and kick plates, etc., Mr. Sandless is not responsible for any of these issues. Listed below are some of the pre-existing conditions which are most commonly encountered for which we disclaim liability and for which the customer agrees not to hold us responsible:

- A. Paint in and on the floor including but not limited to: small paint splatters, large chips, spills, accidental and intentional painting, and any paint sealed under any type of floor finish. While our service will remove most if not all of the paint, occasionally paint beyond what we are able to remove will remain on the floor.
- B. Scratches on the floor boards or finish, including but not limited to: cuts from a carpet installation or removal, scratches created by moving furniture, scratches created by pets or animals, or scratches created over time through overall use. Our goal is to eliminate or make all scratches less visible, but the severity and depth of scratch damage may limit our overall result.
- C. Problem areas including but not limited to: sun damage, uneven or discolored wood stains or floor finishes, peeling and cracking floor finishes, excessive wear and wood damage, excessive moisture damage including pet stains, warped boards and gapping, natural gapping due to seasonal expansion and contraction of real wood flooring, and cracked, damaged wood boards.
- D. The color of your floor may lighten or darken as a result of our service depending on the conditions we encounter, the type of floor being serviced, and any previous refinishing work that may have been performed. Our service will normally bring out the natural color and tone of your floor, but a change in either is an expected result of our service.

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The quick no sanding solution for beautiful wood floors®

(877) Wood-360

MrSandless.com

Notice of Cancellation

Today's date: _____, 20_____.

Once your contract is received in the mail, Mr. Sandless will enter the "Date of Contract" as the day it is received. You may cancel this Contract, without any penalty or obligation, within three business days from that date. If you cancel within the timeframe allowed, any payments made by you under the contract will be returned within ten business days following the timely receipt by Mr. Sandless of this cancellation notice. To cancel this transaction, Mr. Sandless must receive a signed and dated copy of this cancellation notice or any other written notice, or a telegram no later than midnight of the last day to cancel via email.

I hereby cancel the Contract with Mr. Sandless #

Customer's Signature:

Print Name:

Address:

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(Date)